

Terms and Conditions.

1. Orders are individually manufactured and any Goods not used in their intended location in the Customer's premises cannot be credited against the contract price.
2. A deposit must be paid before any orders can proceed.
3. The total outstanding balance will be due within 3 days of the works having been completed.
4. This order is accepted by the Estuary Windows LTD subject to a final technical survey, which will be completed after a quotation is accepted.
5. The Customer hereby acknowledges that the items and diagrams in this contract have been checked and are correct.
6. The Customer agrees to permit access to the Estuary Windows LTD and its workmen to the installation address at all reasonable times in order that we may carry out the works scheduled. If, within 28 days of being advised that we are ready to install, the Customer has not agreed to an installation date, the balance of the product supply cost becomes payable.
7. The customer must ensure that all furniture is taken out/moved if it is considered by us to a potential hazard.
8. In the event that an item cannot be moved, we will take the utmost care when carrying out the work but cannot accept liability for damage or re-decoration.
9. Estuary Windows does not undertake the moving of services, fixtures or fittings, e.g. radiators, pipes, electricity, telephone or television cables and the Customer shall remove all household fixtures, including curtains, nets and blinds, before the installation is due to commence.
10. The contract price does not include for the repair or replacement of any rotten timber, defective lintels, hidden services or hazardous materials such as asbestos found during the course of carrying out the works or for the repair otherwise of any other structural defects unless such work is specified in the schedule of work. Any such work found to be necessary will be brought to the attention of the Customer and will be the subject of a separate quotation.
11. We do not take any responsibility for damage caused to any of the above if not removed whilst work is carried out. Estuary Windows reserves the right to charge for wasted time if it is unable to carry out work due to site specific restrictions/conditions.
12. Any product guarantee will come into effect immediately upon completion of the works provided that the full price has been received.
13. Estuary Windows LTD will repair or replace all goods which are or become defective by reason of faulty materials or workmanship in line with our written guarantee.
14. Nothing in these terms and conditions shall be interpreted as excluding or restricting the statutory rights of the Customer.

Signed

Adam Wright
Estuary Windows LTD